

PLANET CloudNMS App

Quick Start Guide

Thank you for purchasing PLANET Network products. With PLANET CloudNMS software, you may use an iOS or Android-based smartphone or tablet to monitor or configure your devices, such as switches, routers, wireless APs, etc., on your network.

How to begin

Step 1: Download PLANET CloudNMS App

Get the **PLANET CloudNMS app** from the Apple App Store or Google Play, or scan the QR code.



Step 2: Register

Launch **PLANET CloudNMS app** and log in with your PLANET CloudNMS account. If you don't have one, register with your e-mail address, or use SSO.

The login screen features the PLANET logo at the top, followed by the app icon and the text 'PLANET CloudNMS'. Below this are two input fields: 'Username' and 'Password'. The 'Password' field has an eye icon to toggle visibility. There is a 'Remember Me' checkbox and a 'Forgot Password?' link. A blue 'LOGIN' button is positioned below the input fields. At the bottom, there is a 'Sign in with' section with Google and Apple logos. At the very bottom, a link says 'Don't have an account? Sign up' with an arrow pointing to the right towards the word 'Register'.

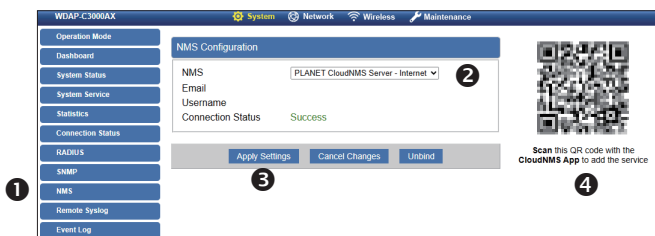
Step 3: Login to CloudNMS service

First, select or create an Organization and Network to access or add your devices (see **Step 4**). After completing the wizard to add the device, you can find it in the device list.



Step 4: Bind Devices

1. Log in and go to the device **NMS/Remote management page**.
2. Enable the **PLANET CloudNMS Server – Internet**.
3. Add the device in one of two ways:
 - **Scan** this QR code with the **CloudNMS App**, or
 - Add it via website <https://www.cloudnms.planet.com.tw/>



If CloudNMS server is connected, the connection status will show **Success**.

If the server fails to connect, the connection status will show **MQTT server connection failed**.

APPENDIX: PLANET CloudNMS Supported Devices List

Check if your devices have the latest hardware and firmware via the link below.

<https://www.cloudnms.planet.com.tw/support.php>

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